# QUARTERLY CHILL

**® REFRIGERATION WHEN YOU NEED IT, WHERE YOU NEED IT** 



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So the first few months of 2022 have already been and gone. It feels a little too late to wish you a Happy New Year, but I hope you are

having a great start to 2022 and wish you a happy and successful year!



The winter months saw us busy as expected, supplying cold storage to everybody stocking up for the festive period. The team then had a good break over Christmas and New Year and is back, refreshed and ready for another great year. Now the rush is over, we have spent time in January planning for what we expect to be the busiest year yet. With the hope of this being a full year 'back to normal', there are lots of plans already in place for the summer and we have even taken bookings for Christmas 2022!



We have some **big plans** of our own for this year and will hopefully be able to share some great news with you in the next newsletter. There are a few projects that we are working hard on to enhance our customer experience, as we continuously strive to improve everything that we do



Watch this space...

Whatever your refrigeration needs, we are on call to assist

24 hours a day, 7 days a week, 365 days a year!





01934 313228 info@teamrefrigeration.co.uk



## A STORY IN DINGBATS



If you or your customer has a refrigeration breakdown, do not panic, ALL ≠ LOST

Fortunately you will not have to



There most certainly is **TUNNELLIGHT** 

And if you have never hired emergency refrigeration before, we can BLANKS

Then, once you have experienced how we can take your stress away, you'll fall for us HEEL

So if disaster strikes, now you know what to do.

Call 01934 245042 anytime, 24/7 and we'll

\_ PROBLEMS

PROBLEMS

### **CUSTOMER SERVICE AWARD FINALIST**

We're really excited after hearing the news that we (Container Team, our parent company) have been selected as finalists for another award. We're still flying high after winning Entrepreneur of the Year at last year's National Entrepreneur Awards, so now we're on cloud nine!

We're in the running to win the **Award for Service Excellence** at the **Somerset Business Awards**. We have been shortlisted in one of their most hotly-contended categories which had over 70 entries. We have been interviewed by judge Durgan Cooper of CETSAT for the next stage of the Awards and are delighted to be selected as one of the three finalists.

This is already a massive achievement for the whole team who put in the work every single day. To win would mean so much and give recognition to the years of hard work that have gone into our customer experience. Coolio will need to get dressed in his best bib and tucker for the Awards Evening in March, when the winners will be announced.









## Competition

One of the questions we get asked the most, is 'do you cover my area?'

We are proud to say that we cover all areas of mainland UK.

You can be in with a chance of winning an Easter Egg by correctly identifying the areas that we have recently made deliveries.

We've given you the first three locations to start you off:

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	3. Glasgow																						
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Email **info@teamrefrigeration.co.uk** with the names of the other seven locations highlighted on the map by 30th April. We will randomly select three winners from all the correct entries sent in by that date.





## Meet the team

#### John Smith - Driver

John was employed by our sister company, The Space Program, before retiring in 2020 after being a Mission Controller for their self-storage depot in Avonmouth, Bristol. When John retired, he expressed interest in becoming a delivery driver for Team Refrigeration and over the past year has gotten back in the driving seat. John said he really enjoys getting out on the road and delivering to our customers. He is always smiling and gets great feedback on his kindness and willingness to help. **Thank you John!** 



### Dingbat Answers



- 1. All is not lost
- 2, Wish upon a star
- 3, Light at the end of the tunnel
- 4. Fill in the blanks
- 5, Head over heels
- 6, Take away your problems







A COCKTAIL MADE FAMOUS BY THE KING OF COOL JAMES BOND

### **INGREDIENTS**

- 60ml vodka
- 1 tbsp dry vermouth
- Olive or lemon peel, to garnish

#### **DIRECTIONS**

- 1. Stir the vodka, dry vermouth and a little ice together or put them in a cocktail shaker to combine.
- 2. Strain into a chilled martini glass. Serve with an olive on a cocktail stick or a twist of lemon peel.



Thank you again to you, our amazing customers, for making 2021 a year to remember. It was a tough year and wasn't without its challenges, but we made it. The whole team is buzzing for another great year of keeping you cool and if you know anybody else who we could keep cool, we love a referral. So bring on the longer, brighter and warmer days, we are sooo ready for you!!

**Telephone** 01934 245017 or email ricky@teamrefrigeration.co.uk





