THE

QUARTERLY

REFRIGERATION WHEN YOU NEED IT, WHERE YOU NEED IT



Well, where on earth did that go?!

The summer I am talking about, well if you could call it a summer. Whilst we enjoyed the best part of the summer weather still under some sort of lockdown restrictions, the end of the summer saw us free to do whatever we wanted, minus the sun. However, that aside we have had a fantastic summer and have really made the best of it. I know that for a fact because as the saying goes "time flies when you are having fun".



Team Refrigeration

We had our first full team, off-site, face to face meeting in nearly 2 years back in September and I LOVED seeing everybody together again. We took the opportunity to reflect on the amazing achievements and challenges we have overcome during the last 18 months, followed by planning for the next 3 years. Once the formalities of the morning meeting were done, we headed to the local activity centre for a spot of air rifle shooting and knife and axe throwing. It was such a great day and so good to see the team laughing and having fun.



Whatever your refrigeration needs, we are on call to assist 24 hours a day, 7 days a week, 365 days a year!

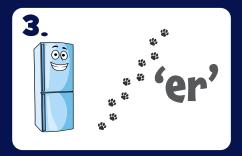
Team Refrigeration Dingbats















Answers are on page 4



ENTREPRENEUR OF THE YEAR

AWARD

Earlier this month I went with Hazel our MD, to the Getting and Keeping Customers Convention at the ICC in Birmingham. We had a great couple of days learning lots of new strategies for our business. Team Refrigeration is a part of Container Team. founded by Hazel and Tim Edwards 20 years ago, which was entered for 2 categories in The National Entrepreneur Awards 2021. The categories were 'Most Impressive Growth' and the biggest prize of all, 'Entrepreneur of the Year'. We were delighted when we found out that we had been selected as finalists in both categories among some incredible other businesses, with fantastic success stories. The awards were presented on Friday the 1st of October and I am extremely proud to announce that out of over 60 entries, 13 of which made finalists, Hazel and Tim were awarded ENTREPRENEUR OF THE YEAR!



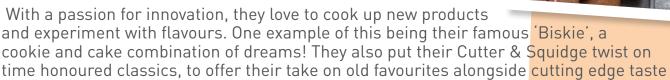
We would all like to thank our fantastic customers who have been on this journey with us and made this incredible achievement possible, we really couldn't have done it without you all!





Case Study

Cutter & Squidge are a family-run, all-natural bakery based in Soho, London, dreamt up by two food obsessed sisters whose journey all began in a 'compact' kitchen in North West London.



sensations.



Back at the start of the year we had a call from Cristian the Head of Operations, his fridge had broken down and he needed some help in a hurry. True to form we had a trailer delivered within just a few hours and their fantastic bakery was able to continue as normal. Since then, we have worked with Cutter & Squidge supplying extra cold storage on a further 3 separate occasions and at the time of writing they have one of our units for extra capacity in the lead up to Halloween.

Since keeping them cool back in the beginning of the year I received one of their brownie gift boxes from one of our suppliers, who didn't know they were a customer of ours, and I must

say they were incredibly tasty!



Renowned for being London's only all-natural bakery and making everything from scratch, using only real British ingredients Cutter & Squidge are also a little health-conscious and like to make sure their bakes are irresistibly delicious without using too much fat and sugar.

With a store located in Soho, Brewer St. and nationwide delivery online offering a tasty range of cakes and bakes, there's something for everyone to indulge in.

Meet the team

Pablo – Head of Office Pawsitivity

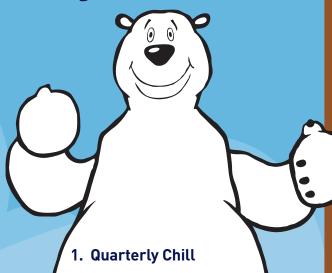
Earlier in the year Pablo joined the team, new to the industry but with an absolute passion for hard work, it was impossible to say no to this young recruit. Whether its napping on the office sofa, snoring loud enough that the desk shakes or cuddling into Coolio, he gives 110% and has achieved some incredible results!

When not in work Pablo enjoys destroying any toy he is presented with, eating (A LOT) and very short walks (he's not exactly sporty and energetic).





Dingbat Answers



- 2. -20 Degrees Centigrade
- 3. Fridge Trailer
- 4. Ice Ice Baby
- 5. Take a Chill Pill























CHOCOLAT CHAUD WITH RUM

This time we have the easiest and arguably the best cocktail (if you can call it that) to date.

INGREDIENTS

50ml Sailor Jerry Spiced Rum 200ml Hot Chocolate of your choice

DIRECTIONS

Make the hot chocolate to your desired chocolateyness. Stir in the Sailor Jerry Spiced Rum

Top with whipped cream and chocolate sprinkles

VOILA — as simple as that!



Note — 50ml of Sailor Jerry is only a recommendation, please add more if you have had a hard day.



Wow what a crazy summer we have had, months of events and celebrations compressed into just several weeks has made for some interesting challenges. The whole team has dug deep, going above and beyond countless times. Without every single person in this AMAZING TEAM, it would not be possible to keep so many of our AMAZING CUSTOMERS cool and happy, for which I cannot thank them enough. Not long now and it will be Chri... ahhhh not already!!!

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