

The cool dark lockdown days of Winter are still with us, but Spring is fast approaching! What a year 2020 was. Brexit, the COVID pandemic and, even worse, the shops, gyms, pubs and restaurants were all shut!

The green shoots of Spring are beginning to show. Lighter nights and lighter times and even the one at the end of the tunnel seems be flickering in the distance!

COVID vaccinations are already being administered and at the time of writing, a quarter of the population have received them. We will all have to be patient and wait our turn, but here at Team Refrigeration we can't wait to get back to normal.

Now is the time for some forward planning. Let's think about arranging that event, wedding, function or festival.

Coolio is always available to lend a hand with that extra cool storage requirement. We can offer that important space now to help with breakdowns or maintenance on your facilities. For the forward planners we are here to help with their requirements for Spring and for Summer.

It is not even too early to think about Christmas as there are only 326 days left...





## Quarterly FAQs

# Can I provide an emergency alarm for my refrigerated container to alert me if anything goes wrong?

Are you considering a refrigerated container to store sensitive or high value refrigerated or frozen goods? Do you need a remote monitoring device to inform you of temperature or humidity changes or security breaches in your unit?

Team Refrigeration has the answer! An additional remote monitoring system can constantly check all these critical factors by deploying a series of highly sensitive sensors distributed throughout the interior of the container.

Running on a GPRS system (like the sat nav in your car) allows you to monitor the container remotely. If the humidity or temperature go beyond pre-set levels or an unwanted intruder accesses the unit, alarm signals will be sent to up to two e-mail addresses and to two mobile phones via SMS messages, virtually anywhere in the world.

Need to prove container performance to your customer or to satisfy health and safety? Reports are easily downloadable to Excel and are simple to obtain by any computer connected to the internet, from a dedicated website.

As usual, Coolio has all the answers!

# Win a bottle of Champagne

A quick quiz to see how much you know about Coolio and his mates – first out of the hat can toast their victory in style!

#### 1. Where do polar bears live?

- a) Arctic
- b) With Father Christmas at the North Pole
- c) Bristol

#### 2. What do polar bears mainly eat?

- a) Curry
- b) Fish and Chips
- cl Seals

#### 3. How heavy is the male polar bear?

- a) Depends on how well his diet is going
- b) About the same as two builders vans
- c) 680kgs (1500 lb)

#### 4. How heavy is the female polar bear?

- a) Far too heavy if she stands on your toe
- b) Could not get her to stand on the scales
- c) Half as heavy as the male polar bear

#### 5. What is the scientific name for the polar bear?

- a) Coolio Cooliolius
- b) Ursus Maritimus
- c) Cuddlius Bearius

#### 6. How fast can a polar bear run?

- a) Far too quickly if he is chasing you
- b) 25 mph (40 kph) on land
- c) Depends on whether he has got his PE kit on

#### 7. How many teeth does a polar bear have?

- a) Couldn't contact his dentist to ask
- b) Never seen him smile
- cl 42

#### Tie Breaker for a bottle of champagne:

Coolio and his wife are expecting twin cubs: What do you think we should call them?

#### **Answers to:**

coolio@teamrefrigeration.co.uk



## Case Study

## Coolio Saves the Day - Again!

#### Chiltern Hills Academy - Conversations with Stephanie Carty - Finance Manager

Chiltern Hills Academy is located in Chesham, Buckinghamshire and has approximately 1000 pupils on a normal school day. Only open on a limited basis due to the COVID pandemic, hungry students are still a priority!

One Friday afternoon in early January, while carrying out routine checks, a member of staff found that their freezer was not working. Their normal contractor was contacted who found that a part was needed to repair it. As it was not immediately available, a large quantity of food was in immediate danger of defrosting and being spoiled.

The race was on to find a refrigeration company that could supply a mobile solution in a hurry and Google found Team Refrigeration!

From the initial phone call at 2pm, a freezer trailer arrived only 4 hours later to save the day and all their stock of frozen food was loaded into it.

"Due to the promptness of the response, a substantial potential loss of food was averted. I would not hesitate to use Team Refrigeration again as they were extremely prompt and efficient. Friendly as well!"

Initially, it was thought that the trailer would only be needed for a long weekend, but fate again played a part. Unfortunately, the Academy's refrigeration engineer was unable to obtain the part as quickly as he thought and the hire had to be extended.

Finally, the equipment was repaired and everything returned back to normal. Team Refrigeration even managed to collect the trailer after 1pm on the day, to allow for the completion of the equipment test.

## Meet the team

### Reg

After many years of working in the railway industry Reg decided that it was time to go 'off the rails' and make a change. Having been invited into Coolio's Den with Ricky and the team, he has been fast learning the business.

Dedicated to maintaining the highest standard of Team Refrigeration customer service, Reg is an invaluable addition to our team.





### Free Cool stuff

Our emergency action plan stickers are still proving to be useful and popular, so we are continuing to send these out free of charge. Please drop Coolio an email with your name and address if you would like some sent to you. We are also happy to send these out to multiple locations if that is helpful to you. Coolio -

coolio@teamrefrigeration.co.uk





This one is really quick and easy to make and is a real winter warmer!

Only 20 minutes from start to drink!

## INGREDIENTS

1x750ml bottle red wine (any will do, Merlot, Cabernet Sauvignon or Malbec).

1xOrange sliced into rounds plus more for garnish. 6xWhole Cloves.

3xCinnamon Sticks plus more for garnish. 1/4 Cup of Honey.

1/4 Cup of Brandy (you can leave this one out).

### DIRECTIONS

Combine a bottle of red wine with some orange slices, spices (cloves, cinnamon and star anise) pour in some honey and brandy. Bring to a simmer, not boil, then reduce heat to medium low. Simmer gently over low heat for 10 minutes. Serve warm, garnished with citrus slices and cinnamon sticks.



Note from Reg: The wife and I tried this recently and it is delicious! Add the honey little by little to taste.



Another year done and we are all looking forward to something much better in 2021. Team Refrigeration are staying busy and optimistic as always. Don't forget - we are always on hand to provide all our customers with the very best of cool service!

**Telephone** 01934 245017 or email ricky@teamrefrigeration.co.uk







Rated 'Excellent' by our customers