

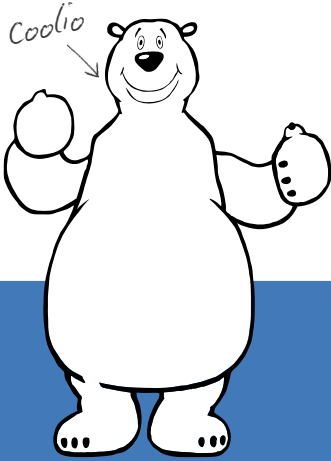


THE

# QUARTERLY CHILL

❄️ TEAM REFRIGERATION NEWSLETTER | Q1 | 2020

*Refrigeration when you need it, where you need it.*



## Hello and a big **cool** welcome to 2020 from Coolio and the team at Team Refrigeration

New for this year Coolio wants to send out a quarterly newsletter to all of his friends. We hope you enjoy keeping in touch.



Twas the night before Christmas Eve, when all through the office not a creature was stirring, not even Coolio. Out of the blue we had a very important call, Kam from Kams Palace needed help keeping cool.



*"My freezer's not working" said Kam, "What can I do?"*

*"Don't panic!" said Coolio, "I've got a trailer for you."*



At lunchtime on the day before Christmas Eve we had a call from Kam the owner of Kams Palace. He was having a problem with his freezer and didn't know what to do so close to Christmas. Although Christmas is one of our busiest times of the year we had saved a couple of trailers for emergencies and were able to help.



A two and a half hour drive later and the trailer was at Kams Palace. Kam was so impressed with our speedy service, he even offered to feed our driver.

**Team Refrigeration**



Turkey might not be big on the Chinese menu but Kam claims we saved his bacon.

KAMS PALACE  
↓



## ★ QUARTERLY FAQs

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### What power supply do I need for a refrigerated container?

You will need full 3 phase, 440V neutral and earth with a minimum 32 amp motor rated supply. We recommend a D type breaker.

P.S. The 5 pin socket needs to be within 10 metres of where you plan to have the container sited.



### Do you supply shelving in your refrigerated trailers?

We can supply shelving in our refrigerated trailers at no extra cost.

Please be sure to let us know when booking if you would like shelves on one side or both.



### What is the lowest temperature a refrigerated trailer will operate at?

The majority of our fleet can be set down to -20°C and will operate comfortably at -18°C.



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## ★ COOLIO'S COMPETITION - FREE GIVEAWAY COMPETITION

# WIN a Baby Coolio!



Prize for the coolest Google review by 31st March.

#### How to Enter

Leave a cool Google review, take a screenshot (so he knows to enter your review) and send it to: [coolio@teamrefrigeration.co.uk](mailto:coolio@teamrefrigeration.co.uk)

Winner announced in our next newsletter.



## ★ COOLIO SAVES THE DAY

After hiring extra cold storage for Christmas 2018 to increase their capacity, Mark the owner made some suggestions on things we could improve.

We listened to Mark's comments and implemented some changes. Here are his thoughts after his recent hire for Christmas 2019. Thanks Mark.

*"This is my second time around with Team Refrigeration, the feedback I gave to them last year had all been completed 100% this year. The hire was efficient reliable and led to a stress free xmas. Thank you Team Refrigeration, we will be using you again next Xmas."*

**Mark, JWCC Family Butchers**

★★★★★ Trustpilot review



### COOLIO'S TOP TIP

If you have a refrigerated trailer or container on hire, make sure the doors are only open for as long as necessary. This will avoid the unit icing up and not maintaining temperature.

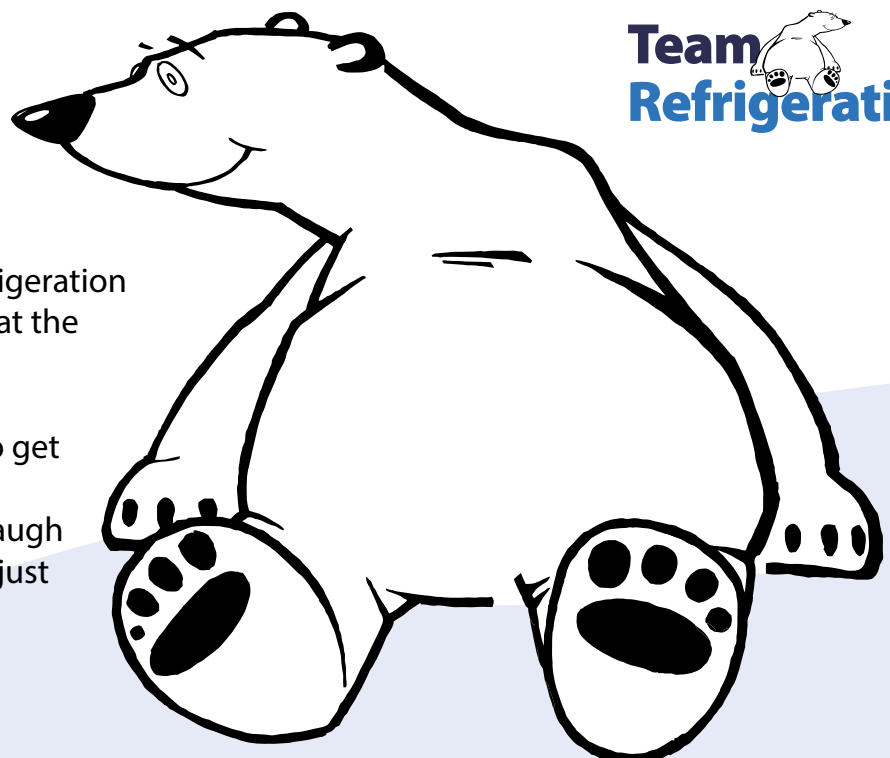
*P.S. Top Top Tip - Turn the trailer off while loading.*

## ★ MEET THE TEAM

### COOLIO Director of Cool

Coolio has been with Team Refrigeration from the very beginning and is at the heart of everything that we do.

From pulling out all the stops to get emergency trailers delivered, to making everyone in the office laugh with his crazy dance moves, he just loves keeping people cool.



**Team**  
**Refrigeration**

## ★ FREE COOL STUFF

If you have walk-in cold storage and would like one of our emergency action plan stickers to put on it, just drop Coolio an email with your name and address so he can send you one for free.



### Emergency refrigeration breakdown steps

In the event of a fridge/freezer breakdown, follow these steps:

1. Keep doors shut ☒
2. Turn off lights ☒
3. Check power supply (fuses/trips) ☒
4. Call your fridge engineer ☒
5. Transfer stock to another fridge if available ☒



If all else fails, call the helpdesk on:

**01934 245060**

They will be able to help you and organise emergency refrigeration if you need it.

**Team**  
**Refrigeration**



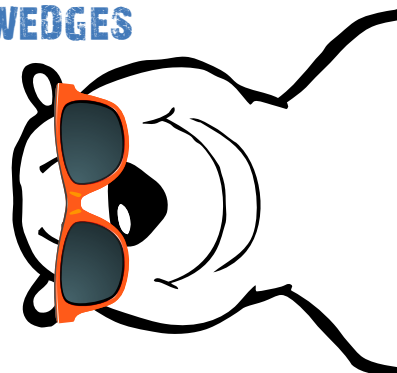
## ★ COOLIO'S COCKTAIL RECIPE

# FROZEN ★ MANGO ★ MARGARITAS



**INGREDIENTS**  
DICED RIPE MANGO  
TEQUILLA  
TRIPLE SEC  
CRUSHED ICE  
LIME WEDGES

**DIRECTIONS**  
FILL A BLENDER WITH  
CRUSHED ICE  
FRESH LIME JUICE  
TEQUILLA  
TRIPLE SEC  
AND DICED RIPE MANGO  
BLEND UNTIL SLUSHY AND SMOOTH  
THEN POUR INTO PREPARED GLASSES  
AND TOP WITH A LIME WEDGE



## ★ WIN A BOTTLE OF COOLIO'S CHAMPERS

Would you like to feature in our newsletter as our customer of the quarter? If so drop us an email telling us how Coolio helped you keep cool and win a bottle of Coolio's Champs.



That's all for now, we hope you have a great start to 2020.  
However as always if you're struggling to keep cool, give us a call.

☎ **01934 245017**  
or email:  
**ricky@teamrefrigeration.co.uk**

**Team**  
**Refrigeration**



*Refrigeration when you need it,  
where you need it.*

★★★★★  
★ **Trustpilot**  
Rated 'Excellent' by  
our customers